



## **DTS Incoming Hellas Environmental and Sustainability Policy**

### **Purpose**

This document delineates DTS Incoming Hellas's commitment and approach to conducting environmentally responsible and sustainable operations, aligned with Travelife standards.

### **Background**

Committed to sustainable tourism, DTS Incoming Hellas embraces its responsibility to protect the environment. This involves implementing an Environmental Management System in accordance with Travelife guidelines.

### **Core Commitments**

DTS Incoming Hellas is committed to:

- Adhering to all relevant legislation and regulations.
- Monitoring and optimizing energy and water use.
- Limiting CO2 emissions through sustainable operations and renewable energy use.
- Implementing recycling and reducing hazardous waste.
- Minimizing the use of single-use plastics and promoting sustainable products and services.
- Training staff in sustainability and encouraging eco-friendly transportation.
- Upholding human rights, ensuring fair working conditions, and supporting local communities.

### **Policy Objectives**

DTS Incoming Hellas has set the following policy objectives:

- Ensure sustainability in all excursions and services
- Achieve a 5% reduction in energy footprint over the next two years, till 2025.
- Advance green mobility and procurement practices
- Foster gender equality and respect human capital
- Contribute positively to local communities

### **Guiding Principles**

DTS Incoming Hellas will conduct operations within environmental laws and regulations, prioritizing energy conservation and natural resource management. The company will promote recycling and waste minimization, engage in green procurement, and continuously review its environmental impact.

### **Responsibilities in Tourism**



Recognizing its influential role in tourism, DTS Incoming Hellas commits to enhancing sustainability across its network of stakeholders, including consumers, partners, and local communities.

### **Thematic Areas of Sustainability**

DTS Incoming Hellas's sustainability efforts are organized into the following thematic areas:

- Sustainability Management & Legal Compliance.
- Social Policy & Human Rights.
- Environment and Community Engagement.
- Sustainable Transport.
- Responsible Excursions and Activities.
- Local Employment and Guides.
- Customer Communication and Protection.
- Reporting on the achievements and sustainability results.

### **Sustainability Management & Legal Compliance**

DTS Incoming Hellas will:

- Appoint a dedicated sustainability coordinator to maintain the Travelife systems.
- Communicate a clear sustainability mission to all stakeholders.
- Adhere to and exceed legal and industry sustainability standards.

### **Social Policy & Human Rights**

DTS Incoming Hellas will:

- Ensure fair labor practices and respect for human rights, aligning with the law and global state of the art labor standards.
- Provide equitable opportunities and non-discriminatory practices.

### **Environment and Community Engagement**

DTS Incoming Hellas will:

- Reduce the use of disposable goods (like single used plastic items) and favor sustainable alternatives.
- Implement energy-saving measures and waste reduction strategies.
- Promote community and environmental stewardship.

### **Sustainable Transport**

DTS Incoming Hellas will:

- Prioritize sustainable transport options in tourism activities.



## **Responsible Excursions and Activities**

DTS Incoming Hellas will:

- Offer eco-friendly and culturally respectful tours.
- Avoid activities harmful to wildlife or local communities.
- Promote activities that support local environmental and social initiatives.

## **Local Employment and Guides**

DTS Incoming Hellas will:

- Employ and train local staff.
- Ensure fair wages and working conditions.
- Educate staff and guests on sustainable practices and cultural sensitivity.

## **Customer Communication and Protection**

DTS Incoming Hellas will:

- Provide transparent and accurate information on sustainability practices.
- Ensure customer welfare and responsive communication.

## **Reporting**

DTS Incoming Hellas will:

- Conduct biannual sustainability reporting as per Travelife standards.
- Communicate sustainability achievements and principles on its website, accessible via <https://dtservices.travel/sustainability/>

**This revised policy is structured to provide clear and concise information on DTS Incoming Hellas's sustainability commitments, objectives, and practices, ensuring an effective and comprehensive understanding for all stakeholders.**