

Drive, Engage, Respect

We want you

Representative

If you are passionate about tourism, your place of work is at **DER Touristik**.

What will I have to do?

- Customer service telephone number (emergencies, complaints and customer enquiries).
- Emergency telephone number for transfers.
- Welcoming groups of travellers at the airport, port or hotels.
- Filing complaints.
- Preparing arrival documents for customers.
- Preparing departure documents for customers.
- Check arrival and departure lists for transfers.
- Anticipate customer needs; respond efficiently and proactively.

What are we looking for?

- You enjoy dealing and personal/virtual contact with customers.
- Native German or English (French would be an asset).
- Very good organizational and communication skills, as well as assertiveness.
- Interest in continuous development.
- Ability to work in a team, with great flexibility and resilience, as well as independently.
- Availability to work on Sundays and public holidays.
- EU citizen/Swiss citizen.

What is it like to work at DER?

You will work in a company that cares about its employees, with a multicultural and diverse environment that makes us unique and different. You will work in a place that is committed to equal opportunities and to the interest in the professional development of our employees regardless of race, religion, age or disability, complying with all legal standards on diversity and inclusion, which are our main pillars.

Drive - Show energy, passion, and determination. Approach all tasks with enthusiasm.

Engage - Create a good working environment where everyone can feel that they have a positive contribution to make.

Respect - Benefit from different perspectives and respect the differences between team members, clients, and partners.

Are you interested in this position?
Please send us your CV in English.
Contact: hrr@dtservices.travel